



AT&T NATIONAL CALL CENTER
Bloomington, Minnesota



Youthful & Playful Environment

In an attempt to become the most desirable call center employer in the region, AT&T Wireless Services commissioned TKA to create a place that would help recruit the best available talent. Bright colors, playful spaces, stress-reduction amenities all add up to reinforce an environment where employees could succeed, and customers feel empowered.

Schedule Driver

As one of only several national call centers, the timing of coming on line while regional centers were being closed was the driver for this project. From fast track programming to fast track construction to fast track fiber optic cable service to the building, the entire space for 300 was leased, built and occupied in only six months.

Quality Uncompromised

The highest quality standards from aesthetics to flexibility to systems redundancy to emergency systems backup were specified and monitored throughout the procurement of the project to guarantee a state of the art facility.